



Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

The Center for Spine Surgery complies with applicable Federal civil rights laws and does not discriminate on the basis race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. The Center for Spine Surgery does not exclude people or treat them differently because of race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. Center for Spine Surgery provides free aid and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals.
- Written information in other formats including large print, audio, accessible electronic formats, other formats for visually impaired individuals.

The Center for Spine Surgery also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters or language line.
- Information written in other languages.

If you need these services, contact the Center for Spine Surgery at (302)778-9015 we will assist you in obtaining the services.

If you believe that the Center for Spine Surgery has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with facility Administrator.

Center for Spine Surgery
1219 Jefferson Street
Wilmington, DE 19801
Phone Number (302) 778-9015 Fax Number (302) 777-3444

You can file a grievance in person or by mail, or fax. If you need help filing a grievance, the administrator or another manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)



Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>